Case Management Flow Referral to Case Management Rev. 3/02/01/kw Initial 24 Hour assignment for screening Five day screeening of referral Referral does not meet Referral meets criteria criteria. Referral source is notified Referral source is of acceptance contacted and alternative services are arranged. Input gathered from referral source regarding development of CM Plan Case is staffed with CM Team as required and CM Plan is developed. Primary Psychiatric CM Plan is sent to patient Provider engages Primary and psychiatric service Care M.D. as needed. provider. Patient's response to CM Plan is evaluated monthly or more frequently as needed through contact with patient and/or treating providers. Negative response to Positive response to CM Plan. Plan CM Plan is reviewed again Services remain the same. with CM Team and appropriate modifications Monthly monitoring are made to services. continues. All clinically required services are in place as reported by primary psych provider. Case is staffed with CM Team and closed.